



Welcome to Beerwah Motor Lodge

The Closest Motel to Australia Zoo

Our message: "Always book direct. Not only will you save but you will be supporting Australian Business"

6 Graham Drive, Landsborough, QLD 4550

Tel: 07 5494 1911

Email: info@beerwahmotorlodge.com.au

Website: www.beerwahmotorlodge.com.au

Reception Hours

Monday – Saturday 8.00am – 6.00pm

Sunday 8.00am – 5.00pm

Thank you for choosing to stay with us. We hope you have an enjoyable stay. If we can assist you in anyway, please do not hesitate to let us know.

Your Hosts

Linda & Mick

Smoking

All the rooms at Beerwah Motor Lodge are **non-smoking** rooms. Any guest failing to comply with this policy will incur a charge of up to \$500 to cover the cost of cleaning & sanitising the room.

Please **do not** smoke at the tables outside of your room as Queensland Health Regulations stipulate that smoking is not permitted within 5 metres of an entry to a building, therefore smoking outside of your room is **not** permitted by law. This includes Electronic Cigarettes.

There is a designated undercover smoking area located between rooms 5 & 6 with ample ashtrays provided. Please use them and respect our other guests by not disposing of your cigarette butts on the grounds of the property.

Your co-operation is greatly appreciated.

Thankyou



Pets

Only our Double Plus room is Pet Friendly. Any guest found to have an animal in any other room will be asked to leave and a cleaning fee of \$100 plus any damages incurred will be charged to your credit card. (exceptions apply to Service Animals)

Motel Information



Reverse Cycle Air Conditioner

The remote for your air conditioner is located next to the light switches at your front door.

The air conditioner in your room is reverse cycle. By choosing the relevant mode on the remote you can change from cool to heat. If you need any assistance in the operation of your air conditioner, please call reception.

We respectfully ask that you DO NOT leave the air conditioners on while you are away from your room.



Barbecue Area

We have a barbecue area available for your use, free of charge. This is located outside of reception. Utensils are available from reception during opening hours. Please be considerate of our other guests while using this area and adhere to our social distancing/number restrictions during this time. Please clean the BBQ's & tables after use. We are happy to collect your dirty plates & cutlery for you, just leave them on the table.

This area is regularly cleaned and disinfected throughout the day and after guest usage during business hours.



Meals

We offer our guests a daily breakfast and dinner service for an additional charge. Our menus are located on our website, at reception and on our Notice Board. Orders can be placed by either calling our contact free number or at reception, during opening hours. Dinner is served Monday - Saturday between 5pm-7pm with last orders being taken at 6.30 pm. Breakfast is served daily between 7.30am & 8.30am, however a continental breakfast can be delivered to your room the evening prior should you be checking out early. Note: All Breakfast orders must be placed the night before reception closes. To adhere to social distancing, we will knock and leave your meal tray on the table, outside of your room, please place it back there once finished so it can be collected.



Housekeeping

For the safety of our staff and guests' changes have been made to our normal daily housekeeping procedure. Your room has been thoroughly cleaned and disinfected prior to your arrival with particular attention given to all high touch areas. We will no longer be entering your room during your stay. For those guests staying multiple nights, we now request that any dirty crockery or cutlery be left on the table outside of your room in the morning so it may be replaced with clean ones. This also applies to towels. We encourage all of our guests to reuse their towels where possible during their stay however if you do need your towels replaced, please leave them at the door outside of your room and again these will be replaced for you. Everything you need for your stay should have already been provided for you in the room, however, please call or text us on our contact free mobile number if there is anything you run out of. Ample bin liners have been supplied so that you may empty your bins of rubbish if required. A complimentary bottle of water, milk and cookies have been provided for your first night's stay. Should you require more of these items they can be purchased from reception



Cold soft drinks, bottled water & milk are available to purchase from reception during opening hours. Please note we are not accepting cash at this time however these items can be charged to your room or paid via card.



We also have a small range of “essential” items for sale should you have forgotten to bring something with you on your trip.



Laundry

There is a coin operated laundry located between rooms 5 & 6. The washing machine costs \$4.00 per load, and the dryer \$3.00. Both machines take dollar coins.

Washing powder is provided free of charge and is located in the laundry.

Please only use this laundry powder as it is septic tank friendly.
Other products will cause serious damage to the Health of our
System.

The clothesline is located on the side of room 6



Ironing

An iron & ironing board are located in your wardrobe.



The Pool

Children under 12 must always be supervised by an adult. No Glass is to be taken into the pool area. Complimentary plastic cups & glasses are available from reception if you would like to have a drink in the pool area. Please do not take drinks into the actual pool. Anyone found to be acting in an unsafe manner in the pool area will be asked to leave immediately.

A restriction on numbers currently applies at this time. Please abide by any notices.



Fire Evacuation Plan

A fire evacuation plan is displayed on the back of your room door.

Quiet Time

Please respect our other guests by keeping all noise to a minimum between the hours of 10pm & 7am.

Visitors

To comply with our contact tracing requirements, please advise Reception if you have any visitors during your stay so we can obtain their names and contact details. Please also note that visitors must vacate the property by 9pm and at no time cause disruption to our other guests. The reasonable use of our facilities is permitted, however, you as the guest are responsible for the behaviour of your visitors at all times and will be liable for any damage they may cause. Parking on site is not permitted by Visitors unless expressly permitted by your hosts.



Water

Our motel is connected to town water and our tap water is safe to drink. Please keep water usage to a minimum as the local area is subject to water restrictions.



The motel is not connected to mains sewage. We instead have a sensitive treatment plant which cannot cope with strong cleaners like bleach. **Please do not use them.** Special laundry powder has been provided free of charge in the guest laundry for this reason, should you require to do any clothes washing during your stay.

It is crucial that you do not place any foreign objects especially baby wipes or sanitary items down the drains or toilet as they are extremely detrimental to the efficient running of the system and can cause thousands of dollars in repair costs.

They may flush but they do not disintegrate.

Your cooperation with this is greatly appreciated.



TV/DVD Player

A TV & DVD player is available in every room.

A selection of DVD's can be borrowed free of charge from the reception area. We work on an honesty system so please return them to reception so our next guests can also enjoy them. All DVD's are sanitised after use for our guests protection.

Local free to air channels are available on the TV. Please note that the Netflix option is not available.

If you have any issues operating the TV or DVD player, please contact reception.



Public Transport

Trains & Buses run from Landsborough Station -1.5km away. Services run to Brisbane, Nambour, Caloundra, Maroochydore & Mooloolaba

Visit translink – <http://jp.translink.com.au/> for a journey planner.

Taxis/Ubbers

A Taxi service is available from Glasshouse Mountains Taxis on 0413 948 076

However, an Uber may be your better option.

Courtesy Pub Bus – may not be available at this time

Beerwah Hotel 0448 123 737 (Thurs, Fri & Sat from 5pm)



Medical Services

Ambulance

Emergency Dial 000

Non-Emergency Dial 13 12 33

If in any doubt however dial 000 and they will assess the situation

If your calling from a mobile phone and 000 does not work, then dial 112

Our address is 6 Graham Drive, Landsborough, QLD 4550

Tel: 07 5494 1911

The Local Area

We have a wide selection of brochures at reception to help you plan your stay.

Landsborough

The town is situated approx. 1.5 kms north of the motel. It has a small shopping village, hotel & cafes. There is also a Post Office, IGA, Medical Centre & Chemist.

Beerwah

Beerwah is the larger of the towns & is situated 4 kms south of the motel. It has a larger shopping complex, including Woolworths & Target, a chemist, newsagents, hotel, cafes & takeaways.

The Beaches

The stunning beaches of the Sunshine Coast are only 25 minutes away.

Groceries

IGA Landsborough – Open 7 days from 6am-7pm

Woolworths Beerwah – Open 7am till 9pm Monday - Saturday, 9am till 6pm on Sunday

(Public Holiday Hours may Differ)

Hotels/Bottle shops

Landsborough Hotel 07 5494 1001

Beerwah Hotel 07 5494 0555



Check Out

Finally, there will be no need for you to check out at reception if you don't want to as your room charge and any incidentals during your stay will have been finalised on the card you provided upon booking. If you require an invoice for your stay, just let us know and one will be emailed to you. Should you have any questions, just call reception.

We also respectfully ask that you leave your key in the key box located outside of reception. This alerts us to your departure and gives our team the longest time possible for cleaning the room before the next guest we are due to welcome arrives.

Please do not leave the key in your room.

Credit Cards

We accept Visa & Mastercard. American Express may be subject to a 3% surcharge.

No Cash

For the safety of our staff, we are no longer accepting cash at this time.

Feedback

Whether your feedback is a commendation or a criticism, we always appreciate you letting us know. If we don't know it's broken...we can't fix it.



Your review on trip adviser is also greatly appreciated.

We look forward to welcoming you back soon.